



PATENT
Customer No. 22,852
Attorney Docket No. 06502.0383-00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
)
Lewis CURTIS et al.) Group Art Unit: 3629
)
Application No.: 10/021,084) Examiner: THAI, Cang G
)
Filed: December 19, 2001)
)
For: SYSTEMS AND METHODS FOR) Confirmation No.: 8738
PROVIDING A CUSTOMER)
RELATIONSHIP MANAGEMENT)
ARCHITECTURE)
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

DECLARATION UNDER 37 C.F.R. § 1.131

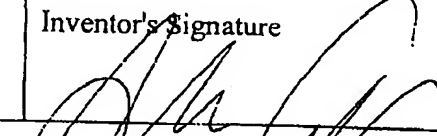
I, John Crupi, state that I am one of the named applicants of the above-identified application and am one of the co-inventors of the subject matter described and claimed therein. Prior to October 19, 2001, Lewis Curtis and I had completed in this country the invention as described and claimed in the above-identified application as evidenced by the following:

1. Prior to October 19, 2001, I co-authored a technical report (a copy of which is attached as Exhibit 1).
2. I have reviewed the pending claims of the above-identified Application (a copy of which is attached as Exhibit 2).
3. Exhibit 1 describes embodiments of the systems and methods claimed in Exhibit 2.
4. Prior to October 19, 2001, Lewis Curtis and I conceived and reduced to practice in this country at least one embodiment of each of the systems and methods described in Exhibit 1 and claimed in Exhibit 2, as evidenced by at least pages 13 and 14 of Exhibit 1.

5. Prior to October 19, 2001, Lewis Curtis and I tested the embodiments referenced in paragraph 4 above and found that they worked for their intended purpose.

I declare further that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further, that the statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patents issuing thereon.

Respectfully submitted,

Full Name of First Inventor	Inventor's Signature	Date
John Crupi		8-22-2005

Attachments:

Exhibit 1: Technical Report (15 total pages)

Exhibit 2: Pending claims 1-25 of the above identified Application